Adding Value Through Exercises: Participation in Your Healthcare Coalition Exercises

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- Veteran Corps of America
  - All Hazards Exercise Planner
  - Marine Corps Installation Command

- North Carolina Office of EMS
  - Healthcare Preparedness Program Manager

- Wake Forest Baptist Medical Center
  - Regional Healthcare Preparedness Coordinator

- EMT-P
- LPN
About You

★ Know thy audience
  - Series of questions relating to your role in exercise planning and implementation
  - Audience response system

★ My hope is that it will also stress the importance of participation in your healthcare coalition exercises.
<table>
<thead>
<tr>
<th>A. Hospital</th>
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<tbody>
<tr>
<td>B. Long Term Care</td>
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<tr>
<td>C. EMS</td>
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<tr>
<td>D. Public Health</td>
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<td>E. Emergency Management Agency</td>
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<tr>
<td>F. Other</td>
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<tr>
<td>G. No</td>
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</tbody>
</table>
Your Duties

A. 100%
B. 75%-90%
C. 50%-74%
D. 25%-49%
E. < 25%
Responsible for exercises

A. Yes
B. No
Exercise Planning Team

A. Yes
B. No
Community Exercises

A. Yes
B. No
HSEEP Training

A. Yes
B. No
Evaluator Training

A. Yes
B. No
Exercise Evaluators

A. Yes - always
B. No - never
C. It varies
Master Exercise Practitioner

A. True
B. False
Who is Required to Conduct Exercises?

- Hospitals
- Healthcare Coalitions
- Emergency Management
  - State
  - Local
- Public Health
- EMS
- Military
- Other?
Exercise Requirements

⭐ Joint Commission (or other accrediting body)
  - Twice a year test EOP
  - Exercise to the HVA
  - Community wide exercise
  - 1 exercise with actual or simulated patients
  - Perform without community support (96 hour rule)

⭐ ASPR/HPP Grant/Ebola/Pandemic
  - Joint with PHEP (State wide or regional in 5 year period)
  - 5 yr. project period
  - Capability 2,3,6 and 10

⭐ PHEP Grant/Ebola/Pandemic
  - Joint with HPP (State wide or regional in 5 year period)
  - 5 yr. project period

⭐ DHS Preparedness Grants

⭐ CMS Rule......

⭐ Others?
# Capabilities

<table>
<thead>
<tr>
<th>HPP Capabilities</th>
<th>PHEP Capabilities</th>
<th>FEMA Core Capabilities</th>
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<tbody>
<tr>
<td>Healthcare System Preparedness</td>
<td>Community Preparedness</td>
<td>Planning</td>
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<tr>
<td>Healthcare System Recovery</td>
<td>Community Recovery</td>
<td>Public Information and Warning</td>
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<tr>
<td>Emergency Operations Coordination</td>
<td>Emergency Operations Coordination</td>
<td>Operational Coordination</td>
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<tr>
<td>Fatality Management</td>
<td>Emergency Public Information and Warning</td>
<td>Forensics and Attribution</td>
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<tr>
<td>Information Sharing</td>
<td>Fatality Management</td>
<td>Intelligence and Information Sharing</td>
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<tr>
<td>Medical Surge</td>
<td>Information Sharing</td>
<td>Interdiction and Disruption</td>
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<td>Responder Safety and Health</td>
<td>Mass Care</td>
<td>Screening, Search and Detection</td>
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<tr>
<td>Volunteer Management</td>
<td>Medical Countermeasure Dispensing</td>
<td>Access Control and Identity Verification</td>
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<td>Medical Materiel Management and Distribution</td>
<td>Cybersecurity</td>
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<td></td>
<td>Medical Surge</td>
<td>Situational Assessment</td>
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<td></td>
<td>Non-Pharmaceutical Interventions</td>
<td>Economic Recovery</td>
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<td></td>
<td>Public Health Laboratory Testing</td>
<td>Health and Social Services</td>
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<td></td>
<td>Public Health Surveillance and Epidemiological Investigation</td>
<td>Housing</td>
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<td></td>
<td>Responder Safety and Health</td>
<td>Natural and Cultural Resources</td>
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<td></td>
<td>Volunteer Management</td>
<td>Mass Search and Rescue</td>
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<td>On-scene Security and Protection</td>
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<td>Operational Communications</td>
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<td>Public and Private Services and Resources</td>
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<td>Public Health and Medical Services</td>
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<td>Physical Protective Measures</td>
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<td>Risk Management for Protection Programs and Activities</td>
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<td>Supply Chain Integrity and Security</td>
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<td>Community Resilience</td>
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<td>Long-term Vulnerability Reduction</td>
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<td>Risk and Disaster Resilience Assessment</td>
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<td>Threats and Hazard Identification</td>
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<td>Critical Transportation</td>
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<td>Environmental Response/Health and Safety</td>
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<td>Fatality Management Services</td>
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<td>Infrastructure Systems</td>
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<td>Mass Care Services</td>
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Too many requirements too little resources.....
Goal

- Decrease duplication of efforts
- Increase efficiencies
- Improve plans
- Close gaps
- Shared burden
Exercise Goal

Conducted to identify strengths and weaknesses; assess gaps and short falls in plans, policies and procedures; clarify roles and responsibilities among different entities; improve interagency coordination and communications; identify needed resources and opportunities for improvement.
What does it take?

★ Development, planning and implementation
  - 3-6 month planning process
    • Meetings
    • Participant coordination
    • Role players coordination
    • Moulage
    • Controllers and Evaluators
    • Documentation

★ Corrective Action
  - After Action Review (AAR) comments
  - AAR conference
  - Corrective Action Plan
  - AAR document

★ Pool of Subject Matter Experts

★ $520+$
Regional Resources

- Responsible for Emergency Management/Preparedness
- Responsible for exercises
- Number of exercises required within the region
- HSEEP Trained
- Master Exercise Practitioners
- Evaluators
Healthcare Coalition

- Group of healthcare organizations, public safety and public health partners that join forces for the common goal of uniform and unified response to a medical surge emergency
  - Planning
  - Training
  - Exercise
  - Communication
  - Resource identification, sharing and management.
  - Grant/project management
  - State Medical Assistance Team management
Challenges

★ Leadership buy in
★ Disruption of mission
★ Physician participation
★ Individual objectives
★ Resources
  ▪ Role players
  ▪ Evaluators
  ▪ Participants
  ▪ Refreshments/meals
  ▪ Document writers/reviewers
★ Cost
Benefits

★ Regional Relationships
  - Subject Matter Experts
  - Real life experiences
  - Evaluator Pool
  - Role Players

★ Regional Coordination
  - Grant Funds
  - Promote effective and consistent regional healthcare response
  - Greater participation with fewer exercises

★ Regulatory Requirements

★ Resource Sharing
  - Provide tools/templates, content experts, or other resources to assess and meet compliance and operational goals
Elephant in the Room
How do you make it happen

★ Planning cycle
★ Shared Mission
★ Stakeholder objectives

★ More than a day - consider how a real event would work
  ▪ Preparedness, Response and Recovery
  ▪ Involved vs. support agency/communities

★ Exercise your Threat/Hazard and Vulnerabilities

★ Type
  ▪ Table Top, Functional, Full-Scale or combination of
  ▪ Hold at different times
Writing Exercises for Simultaneous and/or Independent Participation

Regional Objectives
- Test and evaluate primary and secondary communication tools
- Test and evaluate regional casualty transport plan
- Test and evaluate patient tracking system
- Test and evaluate decontamination capabilities

Individual Hospitals
- Test and evaluate hospital external disaster plans
- Test and evaluate hospital evacuation/shelter in place plans
- Test and evaluate hospital emergency operations center
- Test and evaluate decontamination capability
- Test and evaluate primary and secondary communications systems

Others
- How do you tie into the regional/individual objectives?
It is more than

★ INSTEAD OF WHY, WE SHOULD BE ASKING WHY NOT!
★ Seek to leverage our combined perspectives and experiences to achieve more effective exercises.
★ It takes a community!
★ Strong and resilient Healthcare Coalitions are the key to an effective state and local ESF 8 response to an event driven medical surge.
★ Practice like you play
★ Power in numbers
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