State of North Carolina 2nd Touch Rebanding Process

Codeplug Modification Tiers:
- **Tier 1 Modification:**
  - Removing the old NPSPAC conventional channels, the removal of the old 4.1 system, and the changing of the home button to zone 1/channel 1 will be free of charge.
- **Tiers 2 and 3 Modifications:**
  - If your agencies are planning on making ANY other changes there will be a fee. The pricing depends on the amount of changes your agencies wish to make to the 1st touch codeplugs. Tier 2 modifications will be $136 per codeplug, and Tier 3 modifications will be $342 per codeplug.

Codeplug Modification Process:
- If any one of your agencies has had any modifications done to their radios since first touch rebanding, Motorola/HICAPS will not have the copy of the most current archived codeplugs<u>. It is imperative you reach out to every agency point of contact to determine if HICAPS has the most up to date codeplugs, or if they need to be supplied to HICAPS before modification can begin.</u>
- It is up to each county agency to determine what modification they would like to make to their codeplugs. The County POC must submit the requested changes for each agency by submitting the completed form attached in this email. If only Tier 1 modifications are requested, I simply need an email with the following statement: "All agencies for XXX County would like only Tier 1 codeplug modifications for 2nd touch Rebanding."
- Once the modifications are submitted, Motorola/HICAPS will determine the level of effort required, and submit a quote to the County Point of Contact. The County will issue PO to Motorola and the work will begin.

Radio Programming Process:
- Once the codeplug modifications are completed Motorola/HICAPS will work with the shop and you to schedule the programming of all subscribers. Please note: All radios must be presented for programming on schedule dates. All radios not presented on scheduled dates will need to be taken to the shop location for programming. No makeup programming dates will be scheduled.
- On the first day of programming, the agency must have the personnel authorized to approve all codeplugs on site to review the codeplugs. The shop will program radios with <u>each unique codeplug.</u> For example… an agency has the following 5 codeplugs to be used for all their radios: PD admin XTS2500 model 2, PD standard XTS2500 Model 2, PD Standard XTL2500, PD Standard APX6000, PD Standard 6500. Each of those codeplugs must be programmed into the corresponding model radio. All buttons, menu items, scan lists, Talkgroups, and channels naming convention and layout, etc… must be reviewed to confirm they match the submitted spreadsheet<u>**. It is the agency's responsibility to review the codeplug and ensure it matches the submitted template approval spreadsheet. They must report any issues immediately, before mass programming begins. Please make sure the authorized individual reviews the codeplugs thoroughly,** *as all approvals are final.*</u>